

Rosecrance complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Rosecrance does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Rosecrance provides aids and services, including interpreters and information in alternate formats, to people with disabilities to communicate effectively. Rosecrance also provides language services, including translated documents and oral interpretation, to people whose primary language is not English. These services are provided free to our clients and will be billed to third party payers as applicable.

If you need these services, contact the Director of Corporate Compliance, at 815-391-1000 or at [privacy@rosecrance.org](mailto:privacy@rosecrance.org)

If you believe that Rosecrance has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Director of Corporate Compliance, 1021 North Mulford Road, Rockford, IL 61107, 815-391-1000, [privacy@rosecrance.org](mailto:privacy@rosecrance.org). You can file a grievance in person or by mail, fax, or email.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-868-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

### **Español (Spanish)**

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-815-391-1000 (TTY: 1-815-391-1000).

### **Polski (Polish)**

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-815-391-1000 (TTY: 1-815-391-1000).

### **繁體中文 (Chinese)**

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-815-391-1000 (TTY：1-815-391-1000)。

## 한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-815-391-1000 (TTY: 1-815-391-1000)번으로 전화해 주십시오.

## Tagalog (Tagalog – Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-815-391-1000 (TTY: 1-815-391-1000).

## العربية (Arabic)

ن اجم اب كل رفاوتت ةىوغلل ةدعاسم ا تامدخ ن ا ف ، ةغلل ا ركذا شدحتت تنك اذ ا :فظوح لم - 1-815-391-1000 مقر  
مقرب لصتا  
:مكبل او مصلا فتاه - (1-815-391-1000).

## Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.  
Звоните 1-815-391-1000 (телетайп: 1-815-391-1000).

## ગુજરાતી (Gujarati)

□ युना: जो तमे □जराती बोलता हे, तो िन:□लु भाषा सहाय सेवाओ तमारा माट□ उपलब्ध छ. झेन करे 1-815-391-1000 (TTY: 1-815-391-1000).

## أردو (Urdu)

لاک - سی ہبای تسد سی تم تفم تامدخ ی ک دم ی ک نابز وک پآ و ت ، سی ہ ے تلوب و در ا پآ رگا : رادر بخ  
1-815-391-1000 (TTY: 1-815-391-1000). رک

## Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-815-391-1000 (TTY: 1-815-391-1000).

## **Italiano (Italian)**

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-815-391-1000 (TTY: 1-815-391-1000).

## **हिंदी (Hindi)**

ध्यान दः यद आप हदी बोलते ह तो आपके िलए मुफ्त म भाषा सहायता सेवाएं उपलब्ध ह। 1-815-391-1000 (TTY: 1-815-391-1000) पर कॉल कर।

## **Français (French)**

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-815-391-1000 (ATS : 1-815-391-1000).

## **λληνικά (Greek)**

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-815-391-1000 (TTY: 1-815-391-1000).

## **Deutsch (German)**

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-815-391-1000 (TTY: 1-815-391-1000).